

# Getting support

How to get support on using and installing ELFI.

## Mailing-list

You can subscribe the ELFI mailing list at <http://www.egrid.it/cgi-bin/mailman/listinfo/elfi> ; the mailing list is a forum for discussing all issues about ELFI, including support requests and new feature suggestions.

You can post to the mailing list by sending mail to the address [elfi@egrid.it](mailto:elfi@egrid.it).

You can browse the mailing list archives at:

<http://www.egrid.it/pipermail/elfi/>

## IRC channel

You can join the ELFI team online on channel #egrid on the Freenode IRC network server `irc.freenode.net`.

An IRC client is available online at <http://www.egrid.it/irc> that will take you directly to the EGRID support channel.

## Bugs

Please report any bugs through our issue tracking web interface at <http://www.egrid.it/bugs>